

CybarWorks Spiff Sheet Text

For 20 years, CybarWorks has been providing professional Information Technology (IT) services to the public sector. We're proud to include several municipalities among our clients, providing long-term support and connection. Here are a couple of examples of the kind of services CybarWorks can provide:

- City of Casa Grande, AZ: For 19 years, CybarWorks has worked with the City of Casa Grande, including the Police and Fire Departments, on their IT needs. CybarWorks helped build up their network and other critical IT infrastructure, helped to define the jobs and hire qualified personnel for their IT department, and continue to provide on-going consulting services.
- City of Eloy, AZ: CybarWorks manages everything from the servers and networks to the individual desktop computers. We also install the mobile data terminals used in the Police Department's patrol cars.
- Eloy (AZ) Fire District: CybarWorks installed the Netmotion Mobility server. We maintain that server as well as the MDT connection server. Thanks to CybarWorks, Eloy's ambulances are now equipped with mobile hotspots. This means the Mobile Data Terminals (MDTs) used for Computer Aided Dispatch can provide real-time information to the response crew, including location, type of call, and dispatch and response timing. Plus, electronic Patient Care Records (ePCR), another type of MDT, can record patient information and immediately transfer that data to the hospital. These mobile hotspots are a key piece of technology to improve response and patient care.

Professional Services CybarWorks Offers the Public Sector

- Connect different buildings through wired or wireless technologies
- Build mobile hotspots for ambulances and mission control vehicles
- Build and host websites, such as www.elayfire.org
- Build vehicle tracking websites to track the locations of Police and Fire Department vehicles
- Install mobility services to help provide better connectivity in mobile terminals
- Proactive monitoring and managing of networks and servers to maximize availability
- Cabling and cleanup of physical network infrastructures
- Build out mobile control centers with remote network connectivity
- Install mobile data terminals in response vehicles
- Provide both remote and onsite consultation and assistance
- Provide expertise in the various kinds of software used in fire stations, such as Firehouse and ImageTrends.
- Find solutions that will work for any budget!

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